# IMPORTANT INFORMATION:

## 2027 Medicare Star Ratings

Official U.S. Government Medicare Information

## VillageCareMAX - H2168

**For 2027, VillageCareMAX - H2168 received the following Star Ratings from Medicare:**

| | |
|---|---|
| **Overall Star Rating:** | ★★★½☆ |
| **Health Services Rating:** | ★★★½☆ |
| **Drug Services Rating:** | ★★★½☆ |

**Every year, Medicare evaluates plans based on a 5-star rating system.**

### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

**Star Ratings are based on factors that include:**

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

**The number of stars show how well a plan performs.**

| | |
|---|---|
| ★★★★★ | EXCELLENT |
| ★★★★☆ | ABOVE AVERAGE |
| ★★★☆☆ | AVERAGE |
| ★★☆☆☆ | BELOW AVERAGE |
| ★☆☆☆☆ | POOR |

### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans onlineat **Medicare.gov/plan-compare**.

### Questions about this plan?

Contact VillageCareMAX 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 855-296-8800 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time. Current members please call 855-296-8800 (toll-free) or 711 (TTY).