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**See What's Possible When
Health Care Gets Personal.**

**Changes to the
VillageCareMAX Medicare Total Advantage Plan (HMO D-SNP)
2024
Annual Notice of Change**

10/13/2023

Dear Member,

This is important information on changes in your VillageCareMAX Medicare Total Advantage Plan (HMO D-SNP) coverage.

We previously sent you the Annual Notice of Change (ANOC) which provided information about changes to your coverage as an enrollee in our plan. This notice is to let you know there are errors in your ANOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct ANOC can be found on our website at www.villagecaremax.org.

Changes to your ANOC

Where you can find the error in your 2024 ANOC	Original Information	Corrected Information	What does this mean for you?
On page 5, Summary of Important Costs for 2023, and Part D Prescription Drug Coverage	Catastrophic Coverage: <ul style="list-style-type: none">During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.	Catastrophic Coverage: <ul style="list-style-type: none">During this payment stage, the plan pays the full cost for your covered Part D drugs and for excluded drugs that are covered under our enhanced benefit. You pay nothing.	This means that the plan also covers full cost for excluded drugs that are covered under our enhanced benefit. You pay nothing.

Where you can find the error in your 2024 ANOC	Original Information	Corrected Information	What does this mean for you?
On page 13, Section 1.5, and Changes to the Coverage Gap and Catastrophic Coverage Stages	Beginning in 2024, if you reach the Catastrophic Coverage Stage, you pay nothing for covered Part D drugs.	Beginning in 2024, if you reach the Catastrophic Coverage Stage, you pay nothing for covered Part D drugs and for excluded drugs that are covered under our enhanced benefit.	This means that the plan also covers full cost for excluded drugs that are covered under our enhanced benefit. You pay nothing.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions please call us at 1-800-469-6292. TTY users should call 711. We are open 8:00 am to 8:00 pm, 7 days a week.

VillageCareMAX is an HMO plan with Medicare and New York State Medicaid contracts. Enrollment in VillageCareMAX depends on contract renewal.

You can also call the Independent Consumer Advocacy Network (ICAN) to get free, independent advice about your coverage, complaints, and appeals' options. They can help you manage the appeal process. Contact ICAN to learn more about their services:

Independent Consumer Advocacy Network (ICAN)
Community Service Society of New York
633 Third Ave, 10th Floor
New York, NY 10017

Phone: 1-844-614-8800 (**TTY Relay Service:** 711)

Web: www.icannys.org | **Email:** ican@cssny.org