VillageCareMAX Medicare Total Advantage Plan (HMO D-SNP) offered by VillageCareMAX

Annual Notice of Change for 2027

You're enrolled as a member of VillageCareMAX Medicare Total Advantage Plan.

This material describes changes to our plan's costs and benefits next year.

- **You have from October 15 – December 7 to make changes to your Medicare coverage for next year.** If you don't join another plan by December 7, 2026, you'll stay in VillageCareMAX Medicare Total Advantage Plan.
- To change to a **different plan**, visit Medicare.gov or review the list in the back of your *Medicare & You 2027* handbook.
- Note this is only a summary of changes. More information about costs, benefits, and rules is in the *Evidence of Coverage*. Get a copy at www.villagecaremax.org or call Member Services at 1-855-296-8800 (TTY users call 711) to get a copy by mail.

More Resources

- This material is available for free in Albanian, Arabic, Bengali, Chinese, French, French Creole, Greek, Italian, Korean, Polish, Russian, Spanish, Spanish Creole, Tagalog, Urdu, and Yiddish.
- Call Member Services at 1-855-296-8800 (TTY users call 711) for more information. Hours are 7 days a week, 8 am to 8 pm. This call is free.
- This information is available in large print, braille, or audio upon request.

About VillageCareMAX Medicare Total Advantage Plan

- VillageCareMAX is an HMO plan with Medicare and New York State Medicaid contracts. Enrollment in VillageCareMAX depends on contract renewal. The plan also has a written agreement with the New York Medicaid program to coordinate your Medicaid benefits. Our plan also has a written agreement with the New York Medicaid program to coordinate your Medicaid benefits.
- When this material says "we," "us," or "our," it means VillageCareMAX. When it says "plan" or "our plan," it means VillageCareMAX Medicare Total Advantage Plan.
- **If you do nothing by December 7, 2026, you'll automatically be enrolled in VillageCareMAX Medicare Total Advantage Plan.** Starting January 1, 2027, you'll get your medical and drug coverage through VillageCareMAX Medicare Total Advantage

Plan. Go to Section 3 for more information about how to change plans and deadlines for making a change.

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Summary of Important Costs for 2027

	2026 (this year)	2027 (next year)
Monthly plan premium* * Your premium can be higher than this amount. Go to Section 1.1 for details.	$0	**$0**
Maximum out-of-pocket amount This is the most you'll pay out of pocket for covered Part A and Part B services. (Go to Section 1.2 for details.)	$9,250 You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.	**$9,850** **You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.**
Primary care office visits	$0 per visit	**$0 per visit**
Specialist office visits	$0 per visit	**$0 per visit**

	2026 (this year)	2027 (next year)
Inpatient hospital stays Includes various inpatient hospital stays such as acute care, rehabilitation and long-term care. An inpatient hospital stay starts the day you're formally admitted with a doctor's order and ends the day before you're discharged.	$0	**$0**
Part D drug coverage (Go to Section 1 for details, including Yearly Deductible, Initial Coverage, and Catastrophic Coverage Stages.)	Part D drug coverage deductible $615 Copayment during the Initial Coverage Stage: Drug Tier 1: $0 Drug Tier 2: $0 Drug Tier 3: $0 Drug Tier 4: $0 Drug Tier 5: $0 Drug Tier 6: $0 Catastrophic Coverage Stage: During this payment stage, you pay nothing for your covered Part D drugs. You can have cost sharing for drugs that are covered under our enhanced benefit.	**Part D drug coverage deductible** **$0** **Copayment during the Initial Coverage Stage:** **Drug Tier 1: $0** **Drug Tier 2: $0** **Drug Tier 3: $0** **Drug Tier 4: $0** **Drug Tier 5: $0** **Drug Tier 6: $0** **Catastrophic Coverage Stage:** **During this payment stage, you pay nothing for your covered Part D drugs.**

SECTION 1 Changes to Benefits & Costs for Next Year

Section 1.1 Changes to the Monthly Plan Premium

	2026 (this year)	2027 (next year)
Monthly plan premium (You must also continue to pay your Medicare Part B premium unless it's paid for you by Medicaid.)	$0	**$0** **There is no change for the upcoming benefit year.**

Section 1.2 Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay out of pocket for the year. This limit is called the maximum out-of-pocket amount. Once you've paid this amount, you generally pay nothing for covered Part A and Part B services for the rest of the calendar year.

	2026 (this year)	2027 (next year)
Maximum out-of-pocket amount Cost-sharing paid by the beneficiary, Medicaid, and other secondary insurance contributes towards this out-of-pocket maximum. Because our members get most cost sharing paid by Medicaid, very few members ever reach this out-of-pocket maximum. You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services. Your costs for covered medical services (such as copayments) **count** toward your maximum out-of-pocket amount. Costs for prescription drugs **don't count** toward your maximum out-of-pocket amount.	$9,250	**$9,850** **Once you've paid $9,850 out of pocket for covered Part A and Part B services, you'll pay nothing for your covered Part A and Part B services for the rest of the calendar year.**

Section 1.3 Changes to the Provider Network

There are no changes to our network of providers for next year.

We can make changes to the hospitals, doctors, and specialists (providers) that are part of our plan during the year. If a mid-year change in our providers affects you, call Member Services at 1-855-296-8800 (TTY users call 711) for help. You may have a special enrollment period if your provider leaves the plan network. For more information on your rights when a network provider leaves our plan, go to Chapter 3, Section 2.3 of your *Evidence of Coverage*.

Section 1.4 Changes to the Pharmacy Network

Amounts you pay for your prescription drugs can depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies.

There are no changes to our network of pharmacies for next year.

We can make changes to the pharmacies that are part of our plan during the year. If a mid-year change in our pharmacies affects you, call Member Services at 1-855-296-8800 (TTY users call 711) for help.

Section 1.5 Changes to Benefits & Costs for Medical Services

The Annual Notice of Change tells you about changes to your Medicare and Medicaid benefits and costs.

	2026 (this year)	**2027 (next year)**
Additional Telehealth: Inpatient Hospital Care	Inpatient Hospital Care via telehealth is not covered.	**$0 copayment for Inpatient Hospital Care via telehealth.**
Additional Telehealth: Inpatient Hospital Psychiatric	Inpatient Services in a Psychiatric Hospital via telehealth are not covered.	**$0 copayment for Inpatient Hospital Care via telehealth.**

	2026 (this year)	2027 (next year)
Additional Telehealth: Lab Services	$0 copayment for Lab Services via telehealth.	**Lab Services via telehealth are not covered.**
Comprehensive Dental: Maxillofacial Prosthetics	Maxillofacial Prosthetics are not covered.	**$0 copayment for Maxillofacial Prosthetics, 1 every 12 months.** **Prior Authorization is required.**
Diagnostic & Preventive Dental: Oral Exams	$0 copayment for Periodic Oral evaluations, 2 every 6 months	**$0 copayment for Periodic Oral Evaluations, 1 every 6 months.**
Diabetic Supplies and Services:	Abbott is the preferred manufacturer for blood glucose, glucometers and testing supplies. Prior authorization is required for certain services.	**Abbott is the preferred manufacturer for blood glucose, glucometers, and testing supplies.** **Abbott and Dexcom are the preferred manufacturers for continuous glucose monitors and testing supplies.** **Prior authorization is required for certain services/items.** **If another manufacturer's product is needed, it is managed through the exception process.**

	2026 (this year)	2027 (next year)
Flex Benefit	$0 copayment for Flex Benefit. $585 per year allowance towards additional dental, vision, or hearing benefits ($48.75 per month, rolls over from month to month but expires at the end of the year).	**$0 copayment for Flex Benefit.** **$645 per year allowance towards additional dental, vision, or hearing benefits ($53.75 per month, rolls over from month to month but expires at the end of the year).**
Non-Medical Transportation	Prior Authorization is required.	**Prior Authorization is <u>not</u> required.**
Over-the-counter (OTC) Card	OTC card approved items: • Non-prescription drugs and health-related items at participating locations or online for home delivery • OTC hearing aids	OTC card approved items: • Non-prescription drugs and health-related items at participating locations or online for home delivery • OTC hearing aids • Items from participating retailers, such as additional fitness center memberships, approved fitness equipment, and approved digital cognitive training program for memory fitness

Section 1.6 Changes to Part D Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a formulary or Drug List. A copy of our Drug List is posted online at www.villagecaremax.org

You can get the *complete* Drug List by calling Member Services at 1-855-296-8800 (TTY users call 711) or visiting our website at www.villagecaremax.org.

We made changes to our Drug List, which could include removing or adding drugs, changing the restrictions that apply to our coverage for certain drugs, or moving them to a different cost-sharing tier. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions, or if your drug has been moved to a different cost-sharing tier.**

Most of the changes in the Drug List are new for the beginning of each year. However, we might make other changes that are allowed by Medicare rules that will affect you during the calendar year. We update our online Drug List at least monthly to provide the most up-to-date list of drugs. If we make a change that will affect your access to a drug you're taking, we'll send you a notice about the change.

If you're affected by a change in drug coverage at the beginning of the year or during the year, review Chapter 9 of your *Evidence of Coverage* and talk to your prescriber to find out your options, such as asking for a temporary supply, applying for an exception, and/or working to find a new drug. Call Member Services at 1-855-296-8800 (TTY users call 711) for more information.

Section 1.7 Changes to Prescription Drug Benefits & Costs

Do you get Extra Help to pay for your drug coverage costs?

If you're in a program that helps pay for your drugs (Extra Help), **the information about costs for Part D drugs does not apply to you.** We have included a separate material, called the *Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs*, which tells you about your drug costs. If you get Extra Help and didn't get this material with this packet, call Member Services at 1-855-296-8800 (TTY users call 711) and ask for the *LIS Rider*.

Drug Payment Stages

There are 3 **drug payment stages:** the Yearly Deductible Stage, the Initial Coverage Stage, and the Catastrophic Coverage Stage.

- ***Stage 1: Yearly Deductible***

  You start in this payment stage each calendar year. During this stage, you pay the full cost of your Part D drugs until you reach the yearly deductible.

- ***Stage 2: Initial Coverage***

In this stage, our plan pays its share of the cost of your drugs, and you pay your share of the cost. You generally stay in this stage until your year-to-date Out-of-Pocket costs reach $2,400.

- ***Stage 3: Catastrophic Coverage***

  This is the third and final drug payment stage. In this stage, you pay nothing for your covered Part D drugs. You generally stay in this stage for the rest of the calendar year.

Drug Costs in Stage 1: Yearly Deductible

The table shows your cost per prescription during this stage.

	2026 (this year)	**2027 (next year)**
Yearly Deductible	$615 During this stage, you pay $2 cost sharing for Enhanced drugs until you've reached the yearly deductible.	**$0** **Because we have no deductible, this payment stage doesn't apply to you.**

Drug Costs in Stage 2: Initial Coverage

Go to the following table for the changes from 2026 to 2027.

The table shows your cost per prescription for a one-month supply filled at a network pharmacy with standard cost sharing.

Most adult Part D vaccines are covered at no cost to you. For more information about the costs of vaccines, or information about the costs, go to Chapter 6 of your *Evidence of Coverage*.

Once you've paid $2,400 out of pocket for covered Part D drugs, you'll move to the next stage (the Catastrophic Coverage Stage).

	2026 (this year)	2027 (next year)
Preferred Generic:	$0	**$0**
Generic:	$0	**$0**
Preferred Brand:	$0	**$0**
Non-Preferred Drug:	$0	**$0**
Specialty Tier	$0	**$0**
Select Care Drugs:	$0	**$0**

SECTION 2 Administrative Changes

	2026 (this year)	2027 (next year)
Vision Care Supplemental or additional vision care benefits include routine eye exams and eyewear.	Supplemental or additional vision care benefits are managed by VersantHealth. You must use a provider in the VersantHealth network.	**Supplemental or additional vision care benefits are managed by Vision Services Plan (VSP). You must use a provider in the VSP network.**

SECTION 3 How to Change Plans

To stay in VillageCareMAX Medicare Total Advantage Plan, you don't need to do anything. Unless you sign up for a different Medicare health plan or change to Original Medicare by December 7, you'll automatically be enrolled in our VillageCareMAX Medicare Total Advantage Plan.

If you want to change plans for 2027, follow these steps:

- **To change to a different Medicare health plan**, enroll in the new plan. You'll be automatically disenrolled from VillageCareMAX Medicare Total Advantage Plan. Remember, not all Medicare health plans cover prescription drugs. Also, be aware that

for many plans, you can't join a Medicare health plan and simultaneously purchase a prescription drug plan.

- **To change to Original Medicare with separate Medicare drug coverage,** you can enroll in a Part D plan, and you'll automatically be disenrolled from VillageCareMAX Medicare Total Advantage Plan.
- **To change to Original Medicare without a drug plan,** you can send us a written request to disenroll. Call Member Services at 1-855-296-8800 (TTY users call 711) for more information on how to do this. Or call **Medicare** at 1-800-MEDICARE (1-800-633-4227) and ask to be disenrolled. TTY users can call 1-877-486-2048.
- **To learn more about Original Medicare and the different types of Medicare plans,** visit Medicare.gov, check the *Medicare & You 2027* handbook, call your State Health Insurance Assistance Program (go to Section 5), or call 1-800-MEDICARE (1-800-633-4227).

Section 3.1 Deadlines for Changing Plans

People with Medicare can make changes to their coverage from **October 15 – December 7** each year.

If you enrolled in a Medicare Advantage plan for January 1, 2027, and don't like your plan choice, you can switch to another Medicare health plan (with or without Medicare drug coverage) or switch to Original Medicare (with or without separate Medicare drug coverage) between January 1 – March 31, 2027.

Section 3.2 Are there other times of the year to make a change?

In certain situations, people may have other chances to change their coverage during the year. Examples include people who:

- Have Medicaid
- Get Extra Help paying for their drugs
- Have or are leaving employer coverage
- Move out of our plan's service area

Because you have Medicaid, you can end your membership in our plan by choosing one of the following Medicare options in any month of the year:

  - Original Medicare *with* a separate Medicare prescription drug plan,

- Original Medicare *without* a separate Medicare prescription drug plan (If you choose this option, Medicare may enroll you in a drug plan, unless you have opted out of automatic enrollment.), or
- If eligible, an integrated D-SNP that provides your Medicare and most or all of your Medicaid benefits and services in one plan.

If you recently moved into or currently live in an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (with or without Medicare drug coverage) or switch to Original Medicare (with or without separate Medicare drug coverage) at any time. If you recently moved out of an institution, you have an opportunity to switch plans or switch to Original Medicare for 2 full months after the month you move out.

SECTION 4 Get Help Paying for Prescription Drugs

You may qualify for help paying for prescription drugs. Different kinds of help are available:

- **Extra Help from Medicare.** People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs, including monthly drug plan premiums, yearly deductibles, and coinsurance. Also, people who qualify won't have a late enrollment penalty. To see if you qualify, call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048, 24 hours a day, 7 days a week.
  - Social Security at 1-800-772-1213 between 8 a.m. and 7 p.m., Monday – Friday for a representative. Automated messages are available 24 hours a day. TTY users can call, 1-800-325-0778.
  - Your State Medicaid office.
- **Help from your state's pharmaceutical assistance program (SPAP).** New York has a program called Elderly Pharmaceutical Insurance Coverage (EPIC) that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (SHIP). To get the phone number for your state, visit shiphelp.org, or call 1-800-MEDICARE.
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible people living with HIV/AIDS have access to life-saving HIV medications. To be eligible for the ADAP operating in your state, you must meet certain criteria, including proof of state residence and HIV status, low income as defined by the state, and uninsured/under-insured status. Medicare Part D drugs that are also covered by ADAP qualify for prescription cost-sharing help through the New York State AIDS Drug Assistance

Program. For information on eligibility criteria, covered drugs, how to enroll in the program, or, if you're currently enrolled, how to continue getting help, call New York State AIDS Drug Assistance Program. Be sure, when calling, to inform them of your Medicare Part D plan name or policy number.

Extra Help from Medicare and help from your SPAP and ADAP, for those who qualify, is more advantageous than participation in the Medicare Prescription Payment Plan. To learn more about this payment option, call us at 1-855-296-8800 (TTY users call 711) or visit Medicare.gov.

SECTION 5 Questions?

Get Help from VillageCareMAX Medicare Total Advantage Plan

- **Call Member Services at 1-855-296-8800. (TTY users call 711.)**

  We're available for phone calls 7 days a week, 8 am to 8 pm. Calls to these numbers are free.

- **Read your 2027 *Evidence of Coverage***

  This *Annual Notice of Change* gives you a summary of changes in your benefits and costs for 2027. For details, go to the 2027 Evidence of Coverage for VillageCareMAX Medicare Total Advantage Plan. The *Evidence of Coverage* is the legal, detailed description of our plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. Get the *Evidence of Coverage* on our website at www.villagecaremax.org or call Member Services at 1-855-296-8800 (TTY users call 711) to ask us to mail you a copy.

- **Visit www.villagecaremax.org**

  Our website has the most up-to-date information about our provider network (*Provider Directory/Pharmacy Directory*) and our *List of Covered Drugs* (formulary/Drug List).

Get Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. *In New York*, the SHIP is called New York State Health Insurance Assistance Program.

Call New York State Health Insurance Assistance Program to get free personalized health insurance counseling. They can help you understand your Medicare and Medicaid plan

choices and answer questions about switching plans. Call New York State Health Insurance Assistance Program at 1-800-701-0501. Learn more about New York State Health Insurance Assistance Program by visiting https://aging.ny.gov/health-insurance-information-counseling-and-assistance-programs.

Get Help from Medicare

- **Call 1-800-MEDICARE (1-800-633-4227)**

  You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users can call 1-877-486-2048.

- **Chat live with Medicare.gov**

  You can chat live at Medicare.gov/talk-to-someone.

- **Write to Medicare**

  You can write to Medicare at PO Box 1270, Lawrence, KS 66044

- **Visit Medicare.gov**

  The official Medicare website has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area.

- **Read *Medicare & You* 2027**

  The *Medicare & You 2027* handbook is mailed to people with Medicare every fall. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. Get a copy at Medicare.gov or by calling 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

Get Help from Medicaid

Call New York State Medicaid Program at 1-800-541-2831 Monday through Friday 8:00AM-8:00PM, Saturday 9:00AM-1:00PM. TTY users 711 for help with Medicaid enrollment or benefit questions.

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